

QUALITY POLICY STATEMENT

It is the policy of Dual Metallising Limited to maintain a Quality Control and Assurance System which conforms to the International Quality Management Systems Standard **E.N. ISO 9001: 2008** that can be audited to an internationally recognised standard.

The Company is committed to **Total Customer Satisfaction** and will set, measure, action and review **Quality Objectives** to continually improve the effectiveness of the Quality Management System.

The Company is committed to supplying products in a manner which meets the contractual requirements, that are delivered on time and with the ultimate aim of supplying zero defects.

The Company's commitment to Quality Management is communicated to all levels of the organisation and recognises the importance of each employee's personal input and training to achieve a quality product.

The **Quality Policy, Manual and Procedures** are subject to review in accordance with current Health and Safety, COSHH, regulations so that products are supplied in accordance with customer and applicable regulatory requirements.

Dual Metallising Limited recognises that the success of the **Quality Programme** is vital to ensure the future prosperity of the Company and its employees.

Mr. Peter Franks



Managing Director